

THE EUROPEAN UNION AGENCY FOR RAILWAYS (ERA) GOES LIVE WITH THE FIRST RELEASE OF THE ONE-STOP SHOP (OSS)

VALENCIENNES, France, Europe – 18 February 2019 – The European Union Agency for Railways has deployed the first release of the new One-Stop Shop (OSS), the future single European entry point for applications for Single Safety Certificates, Vehicle (type) Authorisations and ERTMS track-side approvals.

According to Regulation (EU) 2016/769, the European Union Agency for Railways (ERA) shall establish and manage an information and communications system with one-stop shop functions. The one-stop shop shall be operational by 16 June 2019. Starting from the **16 February 2019**, where a National Safety Authority (NSA) recognises that it will not be able to issue a vehicle authorisation in accordance with Directive 2008/57/EC by 16 June 2019, it shall inform the applicant and the Agency immediately and transfer the application file and the results of its assessment to the Agency. The Agency and the NSAs will have to coordinate in order to assess to which extent these results cover the requirements of the Practical Arrangements for Vehicle Authorisation.

Also, when the NSA has recognised that it will not be in the position to take its decision before 16 June, the applicant has the possibility, from 16th February 2019 onwards, to prepare the submission of its revised application by means of the OSS.

The applicant will have the opportunity to submit its revised application file through the OSS as from 16 June 2019. When submitted, the file will be assessed by the authorising entities in accordance with the Practical Arrangements for Vehicle Authorisation (Regulation (EU) 2018/545).

'ONE SIMPLE SYSTEM' is the philosophy adopted by the project team to develop the **ONE-STOP SHOP**: the system interface is intuitive and guides the applicant step-by-step through the whole application. It also allows the users to save draft applications without necessarily finalizing them. More, by creating an account in OSS, the stakeholders will have access to the whole ecosystem of services provided by the Agency (e.g. personal profile, events invitations, etc.).

To help the applicants, the Agency has drafted a [guidance document](#) and activated service desk support: servicedesk@era.europa.eu.

'ONE SECURE SYSTEM' was the main driver of the project: this is the first cloud-based system of the Agency and we are fully aware of the importance of protecting data related to the applications. Consequently, the One-Stop Shop is designed to comply with the latest standards and regulations in regards to data protection & security.

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